

Terms of Use for ABCN Technology

Thank you for visiting www.abcntechnology.com the free and friendly aggregator website in Rwanda to book a hotel, restaurant or get a service delivered at home.

These Terms of Use, Privacy Policy, Mobile applications Terms and all policies posted on our site set out the terms on which we offer you the access to our site, services, applications and tools.

All policies are incorporated into these Terms of Use where you agree to comply with the full Terms of Use when accessing or using our website Services. The Terms of Use set out below take effect from 15 September 2020.

To access and use some of the Services, you may need to register with us and set up an account with your email address and a password. The email address you register with has to be your email address, and you are solely responsible for maintaining the privacy of your information and password and fully responsible for all activities that posted by your account.

You may connect to our Services through a third party accounts (ex: Facebook, Google+) and you give us permission to access and use your information from that service as permitted by that service and as may be described by our Privacy Policy.

If you believe your Account has been misused so you can contact us immediately

To use the ABCN TECHNOLOGY LTD offerings, you must be over 18 years old and you agree that you will post in the right category or area and you agree that you will not do any of the following prohibited things:

- Post any threatening, abusive, defamatory, obscene or indecent material.
- Fake or misleading.
- Infringe any third-party right.
- Send communications that contain spam, chain or letters.
- Spread viruses or any other technologies that may harm ABCN Technology, the services or the interests or property of ABCN Technology users.
- Put an unreasonable load on our infrastructure or interfere with the proper working of our website or application.
- Copy, modify, or distribute any other person's content without their consent and our permission.
- Use any robot spider, scraper or other automated means to access the services and collect content for any purpose without our express written permission and clear authorization.
- Collect information about others, including email addresses, without their and our consent.

Oppress ABCN Technology.

ABCN Technology community work together to keep the Services working properly and the community safe.

Please report problems, offensive content and policy breaches to us using the reporting system. You are fully responsible for all information that you give to ABCN Technology Ltd and any consequences that may result from your posts. We can at our discretion refuse, delete or take down content

that we think is inappropriate or breaching these Terms of Use. We also can at our discretion restrict a user's usage of the website either temporarily or permanently, or refuse a user's registration.

Without limiting other remedies, we may issue warnings, limit or terminate our services, remove content and take technical and legal steps to keep users off the services if we think that they are creating problems or acting inconsistently with our policies. However, whether we take any of these steps, we don't accept any responsibility for monitoring the services or for prohibited or unlawful content on the services posted by users. You also accept that ABCN Technology is not under any obligation to monitor any data or content which is submitted to or available on the services.

Global Publishing.

Some of the Service's features may display your ad on other sites in the global community, like on eBay or our classifieds sites in other countries. By using the services, you agree that your ads can be displayed on these other sites. The terms for our other sites are similar to these terms, but you may be subject to additional laws or other restrictions in the countries where your ad is posted.

Fees and Services.

Using the Services is generally free. We may sometimes charge a fee for specific features. If the feature you use required a fee, you will be able to review and accept that charge before purchase. Our fees are quoted in RWF, and we may sometimes change them. We may sometimes temporarily change our fees for testing purposes, promotional events or new features, these changes take effect from the time the price change is posted to the website. Fees are not refundable after making the order, and you are responsible for paying them. If you don't, we may limit your ability to use our website or application. If your payment method fails or your account is past due, we may collect fees owed using collection mechanisms, including third party debt collection services. You agree to provide exact information necessary for ABCN Technology to comply with our obligations under applicable law.

Information and Content.

ABCN Technology Ltd and its related services contain data from us, you, and other users. ABCN Technology is protected by copyright laws and international conventions. Content displayed on the website is protected as a mass work, following the copyrights laws and international conventions.

You accept not to copy, distribute or modify content from the ABCN Technology without our direct written approval. You may not try or hire engineers to find or harm any source code available in website.

You agree not to copy, sell or resell any aspect of the services.

When you provide us content including pictures, you prove that you have the right to give us, a non-exclusive, global, constant and final right to exercise all copyright, publicity, content, design, database and ideational property rights to that content, in any media whether now known or to be discovered in the future, including third party sites and applications.

Reporting or Claim.

Do not post content that violate the rights of third parties. This includes, but is not limited to, content that infringes on intellectual property rights such as copyright and trademark (e.g. offering counterfeit items for sale). We can remove content where we have grounds for distract the violation of these terms, our policies or of any party's rights. If you have a good faith belief that a listing on any of the services breach your copyright, trademark, or other ideal property rights, user has the right to report or claim any post might belong to their properties or find any violence in it.

Third Party Payment on ABCN Technology Ltd.

You may use the DPO payment gateway for some services or listing upgrade on our website. You acknowledge and agree that by utilizing any third-party services through our services (such as DPO), you are bound by the terms and conditions of that third party and we are not liable for any loss, claims or damages howsoever arising in connection with that third party's services.

Hotels and Restaurants

ROLE OF ABCN Technology Ltd AND LIMITATION OF LIABILITY OF ABCN Ltd and its related services

ABCN TECHNOLOGY LTD acts as a facilitator and merely provides an online platform to the User to select and book a particular hotel. Hotels in this context includes all categories of accommodations such as hotels, home-stays, bed and breakfast stays, farm-houses and any other alternate accommodations.

All the information pertaining to the hotel including the category of the hotel, images, room type, amenities and facilities available at the hotel are as per the information provided by the hotel to ABCN TECHNOLOGY LTD and its related services. This information is for reference only. Any discrepancy that may exist between the website pictures and actual settings of the hotel shall be raised by the User with the hotel directly, and shall be resolved between the User and hotel. ABCN TECHNOLOGY LTD will have no responsibility in that process of resolution, and shall not take any liability for such discrepancies.

INFORMATION FROM THE HOTEL AND THE TERMS OF THE HOTEL

The hotel booking voucher which ABCN TECHNOLOGY LTD and its related services issues to a User is solely based on the information provided or updated by the hotel regarding the inventory availability. In no circumstances can ABCN TECHNOLOGY LTD be held liable for failure on part of a hotel to accommodate the User with a confirmed booking, the standard of service or any insufficiency in the services, or any other service-related issues at the hotel. The liability of ABCN TECHNOLOGY LTD and its related services in case of denial of check-in by a hotel for any reason what-so-ever including over-booking, system or technical errors, or unavailability of rooms etc., will be limited to either providing a similar alternate accommodation at the discretion of ABCN TECHNOLOGY LTD (subject to availability at that time), or refunding the booking amount (to the extent paid) to the User. Any other service-related issues should be directly resolved by the User with the hotel.

Hotels reserves the sole right of admission and ABCN TECHNOLOGY LTD has no say whatsoever in admission or denial for admission by the hotel. Unmarried or unrelated couples may not be allowed to check-in by some hotels as per their policies. Similarly, accommodation may be denied to guests posing as a couple if suitable proof of identification is not presented at the time check-in. Some hotels may also not allow local residents to check-in as guests. ABCN TECHNOLOGY LTD and its related services will not be responsible for any check-in denied by the hotel due

to the aforesaid reasons or any other reason not under the control of ABCN TECHNOLOGY LTD. No refund would be applicable in case the hotel denies check-in under such circumstances.

RESPONSIBILITIES OF THE USER

The User would be liable to make good any damage(s) caused by any act of him/ her/ or their accompanying guests (willful/negligent) to the property of the hotel in any manner whatsoever. The extent and the amount of the damage so caused would be determined by the concerned hotel. ABCN TECHNOLOGY LTD and its related services would not, in any way, intervene in the same.

The primary guest must be at least 18 years old to be able to check into the hotel.

The User has to be in possession of a valid identity proof and address proof, at the time of check-in. The hotel shall be within its rights to deny check-in to a User if a valid identity proof is not presented at the time of check-in.

Check-in time, check-out time, and any changes in those timings, will be as per hotel policy & terms. Early check-in or late check-out request is subject to availability and the hotel may charge an additional fee for providing such services.

ADDITIONAL CHARGES BY THE HOTEL

The booking amount paid by the User is only for stay at the hotel. Some bookings may include breakfast and/ or meals as confirmed at the time of booking. Any other services utilized by the User at the hotel, including laundry, room service, internet, telephone, extra food, drinks, beverages etc. shall be paid by the User directly to the hotel.

Hotels may charge a mandatory meal surcharge on festive periods like Christmas, New Year's Eve or other festivals as decided by the hotel. All additional charges (including mandatory meal surcharges) need to be cleared directly at the hotel. ABCN TECHNOLOGY LTD and its related services will have no control over waiving the same.

Holiday packages cancellation policies.

In the event of cancellation of tour / travel services due to any avoidable / unavoidable reason/s we must be notified of the same in writing. Cancellation charges will be effective from the date we receive advice in writing, and cancellation charges would be as follows:

- 45 days prior to arrival: 10% of the Tour / service cost
- 15 days prior to arrival: 25% of the Tour / service cost
- 07 days prior to arrival: 50% of the Tour / service cost
- 48 hours prior to arrival OR No Show: No Refund

Note: Written cancellation will accept on all working days, except Sunday, Any cancellation sent on Sunday's will be considered on next working day (Monday).

For the X-mas and new year period from 20 Dec to 05 Jan the payment is non-refundable.

In case you cancel the trip after commencement, refund would be restricted to a limited amount only which too would depend on the amount that we would be able to recover from the hoteliers/ contractors we patronize. For unused hotel accommodation, chartered transportation & missed meals etc. we do not bear any responsibility to refund.

Wildlife Safaris cancellation:

All the wildlife safaris booked into any of Wildlife National Park/Sanctuaries are non refundable. Even date change request will be considered as cancellation and no payment will be refunded/ adjusted against it.

There is no cancellation of orders placed under the Same Day Delivery category. No cancellations are entertained for those products that the Travel Triangle marketing team has obtained on special tours like Group Tour, etc. These are limited occasion offers and therefore cancellations are not possible.

In case local attractions are closed for maintenance/weather conditions/government orders/strike/curfew/natural calamity/other unforeseen reasons, Travel Triangle/travel agent will try its best to reimburse the traveler appropriate amount against the same in case refund is possible. However, Travel Triangle/travel agent is not obligated for the same and cannot be held liable against it.

For canceling tour packages booked for more than 6 adults and with more than two rooms, following are the refund criteria:

If you are canceling 30 days before the arrival, you will be refunded with the full amount of advance payment. If you are canceling the trip 30-14 days prior to the arrival, 50% of the advance amount will be charged as a cancellation charge by the company and the rest of the amount will be refunded. If the cancellation is initiated within less than 13 days to arrival, it will be considered as a 'No Show' or last-minute cancellation. In that case, 100% of the advance amount will be charged and no refunds are applicable.

Refund criteria considered during Peak Season is to refund the full amount if you are initiating the cancellation 30 days prior to the arrival. Any cancellations after this time period will be considered as a 'No Show' and no refund is applicable during the peak season which includes long weekends and Christmas New Year Holidays (15th December to 10th January)

General Condition you need to know before using ABCN Technology.com

- ABCN TECHNOLOGY accepts no liability and responsibility for any inaccuracies, errors, omissions and/or misinterpretations occurring in any advertisement (including any information and photographs therein) on the website, and the website user absolves ABCN TECHNOLOGY and its related services for any responsibility therein.
- All advertisements (including any information and/or photographs therein) provided on this website is provided "as is" and without any representation, warranty or guarantee whatsoever, whether express or implied, including with regard to any implied warranties of accuracy, completeness, quality, functionality, currency, copyright compliance, legality, fitness for a particular purpose or non-infringement with respect to the advertisement (including any the information and/or photographs therein) of the website.
- ABCN TECHNOLOGY and its related services has made every effort to ensure information loaded is accurate and up to date on our website.

Because of the unique nature of each stock item the seller is responsible for the information supplied and will need to confirm availability when contacted and that will require a responsibility from the poster to update the stature of his product he wishes to sell or rent out or even a vacancy he/ provided.

- ABCN TECHNOLOGY and its related services absolves itself from any and all costs, damages and other losses caused to any website user, as a consequence of any failure on behalf of ABCN TECHNOLOGY to fulfil any of its obligations in terms hereof or as a consequence of any errors or omissions in any advertisement and further, ABCN TECHNOLOGY is hereby indemnified against any such loss, damage and or inconvenience occasioned to the website user in this regard.
- The use of this website is entirely at the website user's own risk and the website user assumes full responsibility for any risk or loss resulting from the use of this website. ABCN TECHNOLOGY and its related services accepts no liability or responsibility whatsoever for any loss or damage, whether direct, indirect or consequential in nature, suffered by any website user arising out of or in connection with the website user's access to, or use of the Website.
- ABCN TECHNOLOGY and its related services does not warrant that the website shall operate uninterrupted, timely, secure, or error-free or that the server is free from viruses or other harmful components.
- This website may contain images or links to third party websites, with information or material produced by other parties. ABCN TECHNOLOGY and its related services does not control these linked sites and is not responsible for the content, any updates, links or changes to these linked sites.
- If any third party wishes to establish a link to this website, by way of hyperlink, frame, or by similar reference, either electronically or otherwise, such third party must obtain the prior written consent of
- ABCN TECHNOLOGY and its related services will use reasonable efforts to maintain the confidentiality of any personal information which may be shared by the website user with ABCN TECHNOLOGY and its related services via the website, and undertakes not to share such information with any third party except to the extent necessary to respond to any request for information from the user or where involvement of third parties is required to address such enquiry or request or under circumstances where ABCN TECHNOLOGY and its related services is legally compelled to do so or upon the website user's written consent.
- However, ABCN TECHNOLOGY and its related services does not warrant or guarantee that any information provided via email and/or this website shall be secure.
- ABCN TECHNOLOGY and its related services may amend these terms and conditions from time to time without notification to the website user. By accessing the website, the website user will be bound by the terms of the latest version of these terms and conditions, as published on this website.

- Should any term of these terms and conditions be held to be invalid, unlawful or unenforceable, such terms and conditions shall be severable from the remaining terms and conditions which shall continue to be valid and enforceable.
- These terms and conditions shall be governed and interpreted in accordance with the Local Law.